



Specialized onsite support services

When you're faced with a distressing workplace event, you need immediate access to guidance and support. We provide consultation, coordination and expertise for your organization when you need it most.

Services include:

- **Unlimited telephonic management consultation.**
Just one call sets our specialized team in motion. Our consultants coordinate all services with your manager or human resources representative. They provide coaching, solutions and communication pieces to manage the crisis.
- **Critical Incident Stress Management (CISM) services.**
CISM provides onsite services for unexpected events. This could include natural disasters, workplace accidents, an employee death in the workplace or violence in the workplace. If needed, we'll coordinate a certified credentialed provider to come onsite to do immediate "psychological first aid" with groups of employees.
- **Grief groups.** Support groups are provided onsite and facilitated by a specialty provider. This can help employees deal with situations such as the loss of a coworker or family member, employee suicide or homicide or other traumatic events.
- **Reduction-In-Force (RIF) services.** RIF provides support for organizations forced to eliminate jobs or close branches or departments. This can include group support, onsite counseling or a combination of both. It can also include pre-RIF consultation, training services and post-RIF support.

- **Onsite counseling services.** For situations when an onsite counselor is needed or requested, we can schedule a counselor to be onsite and in a confidential location.
- **Follow-up services.** Our consultants coordinate services, follow up with the referring manager to assess for further needs and provide a guide through the stress. We also email a quality assurance survey to the company representative for further assessment.

We're here to coordinate a prompt, customized response to help your organization minimize the damage and return employees to previous levels of productivity.

We are here to support your organization and employees 24 hours a day, 7 days a week.



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